

Unanswered Questions from Pizza with the Presidents – Fall 2017

Q. Why is the Wi-Fi so slow now? It used to be amazing.

WiFi speed is dependent upon a number of factors, including the speed of the wired network to which it is attached, the number of simultaneous users on a specific access point and the distance between the user's device and the access point. We have had an active program to upgrade wireless access on campus (funded in part by Student Success Fee and by funding from campus auxiliary organizations). There has also been a corresponding increase in the number of users, so if you are attempting to access the wireless network during a large event (such as during Pizza with the Presidents), you could be competing with hundreds, if not thousands of your peers.

The good news is that we continue to invest heavily in our wireless infrastructure. In the past year we installed an additional 263 new access points and upgraded 414 existing access points and plan a similar upgrade effort in the coming year. Where we focus these upgrades is decided in the IT Infrastructure subcommittee of the IT Governance committee, based upon recommendations of student members of that group. If you believe there are specific areas of campus that deserve special attention, please contact ASI to make sure the subcommittee hears your suggestions.

Q. What is going to be done about the wireless internet being so bad? While it sometimes works, it is often times impossible to do my online homework at the Village. Because we pay rent, I expect functional internet. IT says it'll take a year to fix! If students live on campus they should be able to do their homework, take online tests, and access the internet without it cutting out every 5 minutes.

Village housing is operated by the Cal Poly Pomona Foundation, which does not use state funding for its operations. Foundation staff are aware of the concern about wireless quality in some parts of the Village, and we've been in discussions with them about how best to address these issues. We are currently working to prepare recommendations and quotes to Foundation management for potential upgrades. Once they approve specific projects, it should not take more than a few months to acquire and install the needed equipment.

Q. As a music student, why are the card sliders not working for the music building? We already don't have enough practice rooms, but then you take away access from the ones we have on the weekends as well.

The timing of building operations is determined by individual departments, campus facilities and the police department. It is also dependent upon the availability of supervisory staff and associated access and security considerations. There were also some hardware issues with the aging system used to control access to this building, but we have been working with the vendor

to address them. We have reached out to the music department to discuss their needs and will work with them to make sure the system provides them the services they need.

Q. Will there be any sort of extra financial help for unplanned super seniors due to the switch?

We piloted a Completion Grant program during the summer 2017 quarter to provide funding to students who were near or at graduation. The funds assisted 57 students. We are in the process now, working with the Equity Advising Workgroup to analyze the students who received the grant funding and determine if the funds assisted in the move towards graduation. We plan to continue this program and will be working to structure the program to achieve added success in the coming quarters/semesters.

Q. Tuition is rising, work-study pay needs to rise as well. I don't see where this \$200 increase is going to benefit me.

Work study funding is structured to provide as much funding to as many students as possible with an amount of hours that allows them the flexibility to work, attend classes and study. The rate of pay is determined by the supervisor and is comparable to the minimum wage rate.

Q. Why is housing and parking rising, but you can't even have an assigned parking spot for the suites? I pay to live here.

Each year the number of residential students who bring a car to campus varies from year to year. In addition to the spots reserved for residents, any student space on campus is open to resident students. If you are having difficulty finding a spot in the designated residential lots Q and B near the suites, please contact parking and housing so the departments can monitor the availability in these areas.

Q. Why are students paying more for UHS when we are getting kicked out for winter and if we want to stay they are charging us? How is this fair?

When housing rates for University Housing Services are determined, break periods — both winter and spring — are not included in the rate charged to residents. Due to the maintenance projects in UHS and on the campus, the housing portfolio closes over winter break. However, if students need to stay some or all of that time, they are charged to cover the operational costs of keeping the halls/suites open (i.e. RA duty costs, utilities, etc.). There is an application for an exemption for this cost which residents can apply for — please contact the University Housing Services at 909-869-3307 for more information.

Q. Can the pricing of parking permits go down? I was upset with the increase from \$132 to \$154.

Parking is a self-supported operation at Cal Poly Pomona; it does not receive funding from the state. The increase addresses the debt payment requirement for both parking structures, on-going operational needs and positions the campus to perform needed maintenance on existing parking facilities.

Q. I understand why it is necessary to raise parking permit cost with all of the recent construction. Will the fees ever lower for students in the upcoming future?

The increase in fees addresses the debt payment requirement for both parking structures, on-going operational needs and positions the campus to perform needed maintenance on existing parking facilities. The cost of parking permits is constantly evaluated against the debt payment. If there's an opportunity to lower the cost of the permits, we will certainly take advantage of that situation.

Q. Would there be a chance to have more resources for non-traditional students to have on campus besides the transfer program?

With nearly 50 percent of our student population being transfer students, Cal Poly Pomona tries to provide an array of services to meet the needs of our student population. In addition to the many programs and services provided by the Poly Transfer Center, our Veterans Resource Center, Disability Resource Center, Student Health and Counseling Services all provide unique programs and services to serve non-traditional students. All the programs, events and services of ASI and the Bronco Recreational and Intramural Center are open to our non-traditional students. We also have a Child Care Center on campus to help meet the needs of our students who are also parents. It might be helpful to know more about the specific needs that you feel are not being met. If you would like to discuss programs or services that we could offer, we invite you to speak with Dr. Byron Howlett, director of the Office of Student Life & Cultural Centers. He can be reached at 909-869-3306 to schedule a time to talk.

Q. What plans do you have in mind to help the many dreamers on campus?

The campus has been committed to supporting all undocumented students including those who identify as Dreamers. In 2016-17 we hired a full-time Undocumented Student Services Coordinator and earlier this fall 2017, we officially opened the Bronco Dreamers Resource Center to support the growing needs of the undocumented student community. Some of the many plans that are upcoming from the BDRC include an UndocuAmbassador program where undergraduate students mentor fellow undergraduates around their holistic success (personal, professional, academic), a legal immigration clinic where students can meet with our off-campus partner lawyers pro-bono, and strengthening our Dream Scholarship which we award every Spring Quarter.

In addition to our on-going programs, we are engaged in a deeper discussion around supporting students in a potentially post-DACA environment. We are developing more research and work/internship opportunities that students can partake regardless of DACA or citizenship

status. The center is located in Building 26, room 101. To learn more about our programs and services, please contact the Undocumented Students Services Coordinator, Mike Manalo-Pedro at mrpedro@cpp.edu.

ASI response: ASI intends to support the Bronco Dreamer's Resource Center to the fullest of our abilities. A dedicated ASI representative and a few members of the ASI cabinet serve as direct respondents and voices for this center if they need help. ASI plans to take direction how to respond to specific situations and are ready to assist with bringing legal counsel for students.

Q. When are we going to implement safe spaces during class lectures and labs? Black lives matter

The university is currently working to expand our Intergroup Dialogue Program, which seeks to engage students in building a more socially just and inclusive community through sustained and meaningful dialogue. Intergroup dialogues are a co-curricular opportunity for students to dialogue around race, gender, religion, sexual orientation, and other identities. The dialogues are a six-week program that run each quarter, and start again in winter. We are working to increase the student participation by connecting with various faculty in different colleges to incorporate intergroup dialogue into class requirements and projects. Visit www.cpp.edu/~oslcc/intergroupdialogue.shtml for details.

ASI response: Currently this is not a project that has been brought to ASI's attention. ASI President Hamza would be happy to speak to individuals who feel this is an issue on campus as to the direction ASI should take to tackle the problem. Stop by the ASI offices in the BSC.

Q. Would it be possible to enact a student sleep or nap room with certain limitations based off insurance, funding, and liability for commuter students?

Thank you for the question. Student Health & Counseling Service, including the Wellness Center continue to gather data on the impact of sleep and student success. From the National College Health Assessment, which was administered to Cal Poly Pomona students during winter 2016, the majority of respondents reported sleepiness during daytime activities to be a problem. As a result we continue to explore ways to address this issue with our campus partners including ASI. This has included researching putting sleep pods on campus in the BSC. Unfortunately, at this time the BSC does not have space to accommodate nap pods. However, we will continue to seek out solutions to assist students to get better sleep and feel more rested.

Q. In light of the #metoo social media campaign due to Harvey Weinstein, and the current political climate with Betsy Davos, please describe Cal Poly's and ASI's commitment to keeping people safe from sexual assault, rape, and harassment. What are both the Cal Poly and ASI's stances on these seriously safety concerns?

University response: While there have been recent events that have highlighted the prevalence of sexual harassment and sexual violence, Cal Poly Pomona is deeply committed to preventing and addressing sexual violence in order to maintain a safe learning environment for all. As Betsy DeVos and the Office of Civil Rights develop new guidance in addressing sexual violence, our university will continue to enforce existing CSU policies and hold individuals accountable in order to protect our campus community. These policies are also consistent with California's laws which protect gender equity and Title IX.

Cal Poly Pomona takes a proactive approach to addressing any safety concerns through several campus initiatives, such as the Title IX Task Force, which involves faculty, staff and student participation; and the strengthening of trauma-informed services through our Survivor Advocacy Services.

The university also promotes a coordinated campus response, involving areas such as Student Conduct & Integrity, the University Policy Department, Student Advocacy Services, Housing, and Counseling, for matters of sexual harassment and sexual violence.

ASI response: ASI in conjunction with the CSU Chancellor's Office, several resource centers, and the Title IX Office have all coordinated to draft together a resolution that will be presented to CSSA for the November 2017 Plenary. This resolution is supposed to serve as the model for the entire CSU system to follow, as well as a beacon for the nation's universities to adopt. The CSU system is actually one of the only college systems that has campus Title IX coordinators with a Title IX office at the Chancellor's Office. ASI strongly supports the university's Title IX Office and the way they conduct their cases. We do not take any concerns lightly and highly encourage anyone to go to the Title IX office.

Survivor Advocacy Services

The university is deeply committed to ensuring that all individuals are safe on campus should assault or sexual harassment occur. Survivor Advocacy Services (SAS) program is a key part of the commitment to ensure that everyone on campus is offered adequate wrap around support through partnerships on and off campus that are both survivor-focused and confidential.

SAS provides crisis intervention and emotional support for individuals impacted by sexual assault, dating/domestic violence, and/or stalking (including harassment). Additional wrap-around services include but are not limited to: academic advocacy, resource referrals, informed reporting options, and emergency housing accommodations. SAS also provides prevention education and training on various relating topics, such as bystander intervention to the general student body, student leaders, faculty, and staff. SAS also collaborates with other departments and student organizations throughout the year to increase awareness of domestic, intimate, partner abuse (October), stalking (January), and sexual assault (April).

To learn more about our services or to request an appointment, call our general information number or the coordinator directly. SAS provides services to students, faculty, and staff. A student who feels more comfortable speaking to a peer is able to meet with a SAS Peer Educator as well.

SAS office hours are typically 8 a.m. to 5 p.m. SAS is located in Building 66 (bookstore), hallway of 117.

General Phone Number: 909-869-2196

Survivor Advocate Coordinator: 909-869-3102

Email Appointment Request: survivoradvocacy@cpp.edu

There are off campus resources available 24 hours a day:

- **House of Ruth** (Domestic/Dating Violence)
<http://houseofruthinc.org/home>
Hotline: 877-988-5559
- **Project Sister Family Services** (Sexual Assault)
<http://projectsister.org/>
Hotline: 909-626-4357

Q. How do you address the issue of the Poly Post recently advertising substances and blatantly breaking university policies?

Q. The Poly Post has distributed controversial propaganda without clearly marking it as a paid advertisement instead of content, and 2 beer ads, all of which explicitly go against their policy. Why are they not being held accountable for following their policy? If they can break policy why can't all of us?

Q. Why is the Poly Post allowed to blatantly go against policy? (Example: article on abortion, advertising alcohol)

Q. The Poly Post has not properly disclosed paid-sponsorship content and treating it as content not influenced by monetary support (collusion). These pieces of content clearly violate the policies of the Poly Post and integrity in journalism. Why is the Poly Post not being held accountable for violating policies and journalistic integrity?

Q. How will you address the issue of the Poly Post breaking university policies and having advertisements for alcohol?

Response from Professor Richard Kallan, chair of the communication department:

Poly Post advertising is guided by the [The Poly Post Advertising Policy](#), revised July 2008. That policy subscribes to the same, general advertising goals of the *New York Times*: "We at the *New York Times* have always felt an obligation to keep our advertising columns open to all comers, refusing ads only on the grounds of fraud or deception, vulgarity or obscenity and incitement to law breaking or to racial or religious hatred. In pursuit of policy, *The Times* has printed many advertisements setting forth ideas we abhor but feel no right to censor."

In practice, *Poly Post* advertising policy is even stricter. For example, "*The Poly Post* will not accept advertising for alcohol, tobacco, gambling, 900 telephone services or any other product

or service that promotes behavior that can easily become addictive and dangerous.” While *The Poly Post* does not accept advertisements that focus on the selling of specific alcoholic products, it does accept larger-themed advertisements from businesses that serve or sell alcohol — including such campus businesses as **Round Table Pizza**, which sells beer; **Innovation Brew Works**, which brews and sells beer; the **Farm Store**, which sells beer and wine; and the **Restaurant at Kellogg Ranch**, which also sells beer and wine. As the Student Press Law Center advises: “An outright ban on all mention of alcohol (or of establishments that serve it) would almost certainly be struck down as unconstitutional.”

The Poly Post — as does virtually every printed newspaper in the country — accepts advertising inserts or supplements from various sources. Those inserts or supplements may express ideological viewpoints on which many may disagree, including *Poly Post* staffers, but the content is protected by the rights of commercial free speech. Choosing not to run the advertisement or sponsored message would place *The Poly Post* in jeopardy of facing legal recourse. Again, the Student Press Law Center provides helpful counsel: “The First Amendment does protect commercial speech, so an advertiser can bring a First Amendment claim if he can prove that a government official (including a teacher or a professor at a public school) rejected the ad for impermissible reasons, such as disagreeing with its viewpoint. This is one reason why students, not school employees, should set and enforce advertising standards.”

The Poly Post’s advertising is not “blatantly breaking university policies.” Moreover, *The Poly Post* remains a model of free speech, robust dialogue, and spirited debate.

Q. How come if all we want on-campus is to live healthy, we only have 3 water filters?

There are more than 40 filtered water bottle stations throughout the academic and administrative buildings on campus in addition to those in ASI and housing. Additional units will be added as the resources to do so become available.

Q. When are you putting up more Lighting on campus?

Some additional area lighting will be added to public walkways and thoroughfares as part of the current building projects.

Q. Is there a plan to add sidewalks on Camphor Lane for pedestrians?

Not at this time. The current path of travel to access the buildings to the northwest area of campus is from the Quad between Buildings 5 and 8. Pedestrian circulation will be addressed in the upcoming Master Plan process for the campus.

Q. Why haven't you replaced the filters of the water stations and why are there only two throughout the entire campus? You wouldn't drink the water, why would you force students to?

There are over 40 filtered water bottle stations throughout the academic and administrative buildings on campus. The filters in these units are replaced quarterly.

Q. Are you aware of the cats that live on campus? Campus police will not do anything to help them. These cats are not fixed and may be feral. Kittens receive no care and often get sick and die. It would be a public goal to care for these animals who live on campus. We should have a TNR (trap, neuter, return) program on campus. AVS and AHS students can learn and help these animals

We've heard that there are feral cats on campus. Unfortunately, we don't have the resources to be a designated shelter. Facilities and Institutional Risk are working on solutions to address this inquiry.

Q. Why did CPP not have a wellness program that allows faculty and staff to use the brick for free? Other CSU's have added this benefit but we don't.

Shortly after the BRIC opened, the university and ASI partnered to offer a payroll deduction option for faculty and staff interested in a membership to the BRIC. We are exploring other opportunities to foster faculty and staff wellness on campus. If you have more details on successful wellness programs from other CSUs, please contact Krista Smith, Director of Campus Recreation at kristasmith@cpp.edu.

Q. Would it be possible to enact a student sleep or nap room with certain limitations based off insurance, funding, and liability for commuter students?

The BSC does not have a space that could currently be re-purposed as a nap room. We are proud that students feel safe and comfortable to nap throughout the BSC and have recently added more lounge furniture throughout the building for students to use. Often, the TV Lounge in the Games Room Etc. is used as a nap room, and students will turn the TV off and study or relax in the armchairs. The Games Room, Solaris and the lounge furniture on the mezzanine by Ursa Major are all favorite napping areas. ASI will continue to work with our existing spaces and furniture to provide a comfortable campus living room environment for students to eat, meet, study, play and rest.

Q. What's the current effort in nutrition education? Despite the availability of diverse foods on campus, I have yet to hear of macro or micronutrient requirements which are key to proper nutrition.

Thank you for your question. While we have no formal nutrition education program within dining services, we do provide the resources for our customers to make informed decisions with their dietician or trainer. An example of this is our online menu builder at Los Olivos (<https://www.foundation.cpp.edu/dining/lo/menu/WeeklyMenu.htm>). There are more significant initiatives underway to help people make healthy choices. Stay tuned for our EatWell program, which you can preview at Vista Market at the Suites.

